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Chief Secy's Office

R.R. No. 313

Dated 16/4/2012

**MINUTES OF THE STATE LEVEL ONE DAY WORKSHOP ON FRUs & 24x7 PHCs
"EFFECTIVE HEALTH SERVICES DELIVERY" HELD ON 22ND MARCH, 2012 AT HOTEL
NIRMALA.**

1. A workshop to review the FRUs & 24x7 PHCs "Effective Health Services Delivery" was held at Hotel Nirmala, Imphal in the presence of Shri Moses Chalai, Commissioner (Health & Family Welfare), Govt. of Manipur, Shri Devesh Deval, IAS, State Mission Director, SHS, Manipur and Dr. Sh. Surchandra Sharma, Director, Family Welfare and representatives of Health and Family Welfare Services, SPMU Officers, CMO, DIO/DFWO and DPMs of the districts of Manipur. Members present are annexed at Annexure 1.
2. At the outset, Ng. Monota, SPM, welcomed all the participant members and special invitees. She expressed the need to have this workshop and her happiness to be in the workshop. Workshop was conducted as scheduled in Annexure 2. The workshop is organized mainly to find out the challenges, gaps and difficulties in operationalising FRU and 24x7 services in the districts. Although state has identified 7 District Hospitals and 5 CHCs as FRU except Churachandpur District Hospital, none could be made functional. This is because of acute shortage in manpower specialist and incomplete construction of civil works. Considering the acute shortage of manpower, state is targeting to make at least two or three FRUs functional in phases. They are District Hospital Thoubal, District Hospital Bishnupur and District Hospital Senapati for the current year 2012-13. Out of the 38 identified PHCs for 24x7 services delivery, only 22 could be made functional.
3. **Agenda No. I & II. Review of 24x7 PHCs & FRU operationalisation:** All the districts made power-point presentations defining the gaps and challenges encountered in operationalising FRUs & 24x7 PHCs but Chandel district presented without power-point. Presentations are annexed district-wise. In between the presentations, representatives of Health & Family Welfare interacted and suggestions were made for the problems.

Major problems observed are

- i. De-motivated MOs, to discharge night duty in the absence of wall fencing and ambulances in the facility as common problems in the valley districts
- ii. Incomplete infrastructures and road connectivity are the major problems in the hilly districts
- iii. Manpower gaps are associated in most of the facilities.
In short, the main gaps encountered in the districts are less manpower, incomplete infrastructure, civil work, water supply, electricity, road connectivity and less motivated staffs for want of ambulance and fencing for security problems.

Decision: State Mission Director, Shri Devesh Deval, IAS in his speech expressed to all the districts to include all the functional gaps to be proposed in the PIP 2nd Draft. The major quality to be maintained in each facility of 24x7 PHCs are not a special quality but the quality of available services, means available staffs for 24 hours.

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4. After observation on the District presentations, Commissioner (H & FW), Manipur, Shri Moses Chalai, IAS, suggested to all the CMOs for constant monitoring and motivation of the staffs under their supervision. And he also suggested Director (health), Govt. of Manipur, to increase the number of Mo staffs by deploying the newly appointed MOs wherever necessary. He also advised Director (Health services) and NRHM to workout checklists regarding the proposed 3 FRUs in near future, namely, Thoubal, Bishnupur and Senapati.

5. **Agenda No. III. Implementation of Janani Suraksha Karyakram (JSSK):** All the districts prepared tentative budgets for JSSK to provide Zero expenditure to all the pregnant mothers from the beginning of pregnancy including routine blood investigations, Urine, Ultra Sonography, users fee, diet during hospital stay and medicines required during normal vaginal delivery and caesarean section, transportation charge to and from home to hospital and also expenditures for the sick new born till 30 days after birth.

Major problem in the implementation of JSSK is attitude of the Gynaecologists in JNIMS and RIMS who are frequently asking to repeat the investigations done in the public facility to the private clinics like Babina Clinic, reason being doubtful of the reliability of the report of public facilities. This will hamper in the implementation of JSSK to provide Zero expenditure to the beneficiaries.

Decision: Decision could not be taken on the issue.

6. **Agenda No. IV. District Level Vigilance & Monitoring Committees:** Roadmap to the formation of District Level Vigilance & Monitoring Committees and members to be present in the Committee were distributed and requested to all the districts for its formation at the earliest possible.

7. **Agenda No. V. SPIP – 2012-13:**

Decision: State Mission Director requested to all the districts that the second draft PIP 2012-13 to be completed before 24th March, 2012 so that state could submit the second PIP by 26th March, 2012.

The meeting ended with vote of thanks from Addl. State Program Manager, Rajesh Khartu Monsang.


(Dr. H. Ibemcha)

Dy. Director/FRU, SHS, Manipur

No. 153/01/NRHM-2010 (FRU):

Imphal, the 24th March, 2012

Copy to:

- ✓ 1. Chief Secretary, Manipur
2. Commissioner (H & FW), Govt. of Manipur for necessary action
3. Director (H), Govt. of Manipur for necessary action
4. Director (FW), Govt. of Manipur for necessary action
5. All the CMOs, DIOs/DFWOs, DPMs of IE/IW/BPR/CDL/CCP/SPT/TBL/UKL/TML district for information
6. All Officers, SPMU
7. Guard file.